LIMITED WARRANTY

This Limited Warranty is extended to the original purchaser of a spa produced by Lloyd's Material Supply Company, Inc. which manufactures the Cal Spas brand portable spa manufactured after January 1, 2023 and installed for residential use in the United States of America and Canada. This warranty begins on the date of delivery of the spa, but in no event later than one year from the date of manufacture.

Shell Structural	
Warranted against water loss due to defects in the spa shell.	10 years
Shell Finish	
Warranted against blistering, cracking, or delaminating of the interior surface of the spa shell.	7 years
Equipment and Controls	
Electrical equipment components – specifically limited to the pumps, standard titanium heater, and control system – are warranted against malfunctions due to defects in workmanship or materials.	5 years
Plumbing	
Warranted against leaks due to defects in workmanship or materials.	5 years
Cabinet - synthetic or fiberglass	
Warranted against defects in workmanship or materials. Normal wear and weathering of the finish will occur naturally over time and are not defects.	5 years

Warranties for Other Components

The fuses, headrests, cabinet finish, cal grip, labels, and filters are warranted to be free of defects in workmanship and material at the time of delivery. The factory installed water purification system is warranted against malfunction due to defects in workmanship or material for one year from the original date of delivery, except for the UV bulb and quartz tube, which are warranted for 90 days from the original date of the spa delivery. All stereo-related components (receiver, speakers, sub-woofer, stereo media locker, power supply, wireless remote control etc.) are warranted against malfunction due to defects in workmanship or material for one year from the original date of delivery. All other factory-installed components not mentioned specifically, including, but not limited to the wood frame, jets, diverter valves, LED lighting systems, filter lids, and mechanical components, are warranted against malfunction due to defects in workmanship and material for two years from the original date of delivery. The insulating spa cover delivered with the spa is warranted to be free of defects in workmanship and materials on Platinum spas for one year - 90 days for Escape spas.

Genuine Cal Spas Parts & Accessories

This Limited Warranty is void if Lloyd's Material Supply Company, Inc., manufacturer of the Cal Spas brand or its designated representative determines that the spa has been subjected to damage or failure due to installation of aftermarket parts that are not genuine Cal Spas branded parts and accessories. This disclaimer includes, but is not limited to filters, UV bulbs, ozone systems, salt systems, repair parts and other accessories. Genuine Cal Spas brand parts and accessories are built to our highest standards of quality, durability and performance, and they are designed to work with your spa to ensure optimal performance and function.

Performance

This warranty begins on the date of delivery of the spa, but in no event later than one year from the date of manufacture. To obtain service in the event of a defect covered by this Limited Warranty, notify your Cal Spas dealer or Cal Spas as soon as possible and use all reasonable means to protect the spa from further damage. Upon proof of purchase, a designated service representative will correct the defect subject to the terms and conditions contained in this Limited Warranty. There will be no charge for parts or Labor to repair the defect, although providing access to affect the repair is your responsibility as the spa owner. Freight charges for replacement parts is the responsibility of the spa owner. You may be assessed reasonable repairman travel mileage charges.