HYDROPOOL
SIGNATURE & SERENITY HOT TUBS & SWIM SPAS
LIMITED GUARANTEE NORTH AMERICAN

HYDROPOOL INC. guarantees the material and workmanship in your hot tub or swim spa to be of the highest standards. With the exception of normal wear and tear items, your **HYDROPOOL HOT TUB** or **SWIM SPA** will give you years of trouble free dependable use. In the event that a repair is required, please refer to the information below to determine what is and what is not covered by our manufacturer's guarantee.

All work must be performed by a professional pool & spa technician and in line with the prices set by **HYDROPOOL** flat rate schedule. All expences over this schedule will be the responsibility of the Hot Tub or Swim Spa owner.

HYDROPOOL
hot tubs · swim spas

THE WATER IS CALLING.

DAMAGE CAUSED BY IMPROPER INSTALLATION PROCEDURES IS NOT COVERED BY THIS WARRANTY.

ENSURE REGISTRATION HAS BEEN COMPLETED BY THE RETAILER.

THIS HOT TUB IS FOR RESIDENTIAL USE ONLY.

SHELL
10 year Limited Guarantee

This refers to the fiberglass structure of your hot tub or swim spa and specifically guarantees the fiberglass against cracking or failure due to workmanship or materials for a period of 10 years from the original retail purchase date. This guarantee does not apply to damage caused by freezing, mishandling of the hot tub or swim spa, improper supporting, or any other action or product that in the opinion of **HYDROPOOL** or our retailers caused or contributed to the failure. **HYDROPOOL** will have the option of repair or replacement. The hot tub or swim spa owner is responsible for any cost of accessing, disassembly, or re-assembly required.

INTERIOR SURFACE
5 year Limited Guarantee

This refers to the interior acrylic surface and specifically relates to protection against blistering, delamination or cracking for a period of 5 years from the original retail purchase date. This guarantee does not apply to interior surface damage caused by irregular impact, freezing, poor chemical maintenance, the use of non-approved equipment or accessories, or any other action or product that in the opinion of **HYDROPOOL** or our retailers caused or contributed to the failure. **HYDROPOOL** will have the option of repair or replacement. The hot tub or swim spa owner is responsible for any cost of accessing, disassembly, or re-assembly required.

ALWAYS ENSURE THE SAFETY HARD COVER IS IN PLACE AND LOCKED WHEN EVER THE HOT TUB IS NOT BEING USED. FAILURE TO DO SO MAY CAUSE DAMAGE OR CRACKING TO THE ACRYLIC SURFACE NOT COVERED UNDER THE WARRANTY.

EQUIPMENT AND PLUMBING,
3 Year Limited Guarantee

This refers to the plumbing, jets, valves and fittings, support package (pump, motor, and spa pack). These components are guaranteed for a period of 3 years from the original retail purchase date to be free from defects caused by poor workmanship or materials. The guarantee is exempt from failure or deterioration of the product as a result of improper hook-up, freezing, improper care, improper water chemistry, or any other factor that in the opinion of **HYDROPOOL** or our retailers caused or contributed to the failure.

One Year Limited Guarantee:

This refers to the Cycle Massage, UV/ Ozone / Mineral Systems, bubbler, salt system components, cabinets and accessories, pump seals, fuses, insulating hard cover, mat, pillows, lids, all audio / visual components and remote controls. These are guaranteed for a period of 1 (one) year parts and labor.
Jet inserts, pillows, Brominators, O-Rings and lids replaced during the term of the guarantee shall be by over-the counter-exchange only and do not qualify for labor re-imbursement. **HYDROPOOL** shall not assume responsibility for damage or consequential losses as a result of any other equipment connected to **HYDROPOOL** factory systems. This includes, but is not limited to, MP3 players,audio/video devices, external heaters, and/or other electronic devices, cover lifters, etc.

MISCELLANEOUS

This guarantee applies to original purchaser only from the date of the original retail purchase and is not transferable. Guarantee repairs are guaranteed until the expiration of the original guarantee. Where the retailer is unable to accommodate your guarantee needs, **HYDROPOOL** may, at our option, subsidize the homeowner for using local **HYDROPOOL** authorized trades, conditional that **HYDROPOOL** has authorized and issued a purchase order for such work prior to the commencement of any work. **HYDROPOOL** is not obligated to honor this guarantee if the applicable retailer or Owner has not paid for the unit in full.

Please Note: This guarantee does not cover malfunction due to owner negligence, neglect, failure to follow or maintain proper water chemistry or use of products containing Tri-Chlor or Hydrogen Peroxide and problems due to incorrect electrical connections or acts of God. This Guarantee will be void if any equipment is added or any alterations are made to the hot tub/swim spa without prior written approval from an Authorized **HYDROPOOL** Technical Representative. Guarantee labor will be performed in accordance with the terms of the guarantee, only if the spa and equipment are readily accessible. Difficult access (i.e. sinking the spa below floor level), generally causes difficulty in service, which can result in supplemental labor charges to the end user. For customers who purchase a **HYDROPOOL** product, a mileage surcharge may apply to offset the distance traveled for Guarantee service calls.