Wellis

Product Warranty

The Limited Warranty extends to the original consumer purchaser of a Wellis USA spa manufactured after May 1, 2019, and installed for residential use in the United States of America and Canada.

This Limited Warranty begins on the date of delivery of the spa, but in no event later than one year from the date of manufacture. This warranty terminates upon any transfer of ownership of the spa, or if the spa is installed or relocated outside the country of purchase prior to the expiration of the warranty period.

10 years warranty on the shell structure / 7 years for MyLine spas
Wellis USA warrants the structural integrity of the spa shell against water loss due to defects in material or workmanship for ten/seven years.

7 years warranty on the shell surface / 5 years for MyLine spas
Wellis USA warrants the interior acrylic surface of the spa against cracking, blistering or delaminating for seven/five years. This surface finish warranty does not apply to discoloration or fading. Further, this Limited Warranty does not apply if a failure is caused by or contributed to by any of the following: improper installation, improper use of chemicals, improper introduction of foreign substances into the water, etc., and/or failure to adequately protect the surface from exposure to the sun/elements and extreme temperatures. In the event of a defect, the acrylic surface repair is further limited to only the defective portion of the surface and the repair is not guaranteed against discoloration or fading.

5 years warranty on the spa cabinet / 3 years for MyLine spas
Wellis USA warrants the spa cabinet against defects in material or workmanship for three/five years. This warranty of the spa specifically covers peeling, cracking or shrinking. The spa cabinet finish is uncovered by this warranty but is warranted to be free from defects in material or workmanship at the time of delivery. Fading or weathering of the surface will occur naturally over time and are not considered to be defects. Years four and five will be prorated to 50% of replacement cost of parts and labor.

5 years no leak plumbing warranty / 3 years for MyLine spas
Wellis USA warrants the spa against leaks due to defects in material or workmanship for three/five years. This warranty of the spa specifically covers leaks from fittings, drains, hoses,